

André Bauer Lieutenant Governor

State of South Carolina Office of The Lieutenant Governor

POST OFFICE BOX 142 COLUMBIA, SOUTH CAROLINA 29202

July 17, 2007

The Honorable Mark Sanford PO Box 12267 Columbia, SC 29211

Dear Governor Sanford:

I respectfully renew my request that you act with dispatch to name a director of the Department of Health and Human Services. That vacancy, now in its fourth month, has resulted in a public perception that no one is responsible or accountable for decisions by this \$4 billion agency that is placing senior citizens and people with disabilities in danger.

Testimony presented at a public hearing yesterday in Greenville indicated that this Cabinet agency has not been conscientious in resolving consumer complaints arising from its new policies on the transport of patients to and from medical appointments. It is, however, encouraging that a hot line for provider complaints has been created in recent days. Consumers deserve similar protection, especially since the advent of searing summer temperatures is met by agency policy that leaves many in wheelchairs unattended for hours on roadsides.

Please consider naming a liaison to work with my Office on Aging so that together we can protect the public. We are confronting a situation that, in the judgment of medical professionals, has reached the point where it is not a question of **if** a tragedy will occur, but **when**.

I look forward to working with you and DHHS to solve this grave problem.

Sincerely

André